Angel Quezada

514 e Milada Dr Phoenix, Az  | 602.574.3607 | [angeldquezada@gmail.com](mailto:angeldquezada@gmail.com) | <AQualityDesign.com>

# Objective

# With more than 12 years as a successful Senior Systems Learning Professional. I have Experience in gathering client requirements, facilitating meetings, creating and writing various documentation including standard guides, procedures and policies, user guides, operation documents, instruction guides and other technical documentation. With major strengths in E-learning development and creation, Video Production and post editing.

# Education

## BA GRAPHICS/GAME DESIGN | 2009 | Collins college

Major: Game Design

Minor: Graphics Design

## HIGH SCHOOL DIPOLMA | 2003 | Cesar Chavez highscool

# Skills & Abilities

## Web development

Experience and Knowledge with webpage software such as Dreamweaver.

* HTML/HTML5
* JAVA
* CSS

## Computer Based Training

Experience and Knowledge with rapid e-learning tools to create effect and engaging online training.

* Articulate 360 Suite (Storyline, Rise)
* Adobe Captivate
* Vyond
* Adobe Creative Suite

## Graphic Design

Experience and Knowledge with graphic editing software such as Photoshop and Illustrator.

* Adobe Photoshop
* Adobe Illustrator
* Adobe InDesign

## Video Editor

Experience and Knowledge with video compositing software

* Adobe Premiere
* Adobe After Effects
* Camtasia

## Tech Troubleshooting

* Logical Analysis
* Effective Communication
* Organization
* Creative Planning

## Content Creation

Experience and Knowledge with Microsoft 365

* Word
* PowerPoint
* Excel

# Experience

## SENIOR LEARNING SYSTEMS PROFESSIONAL | Humana | 2011-Current

As a Senior Learning Systems Professional for Humana Inc, I provide guidance and support on the use of technology involved in learning and development.

* Collaborate with subject matter experts on appropriate technology-based learning solutions
* Consultant for the introduction of technology-supported learning
* 2012 and 2013 Humana Learning Consortium "People Choice" e-learning award winner
* Created a flash-based learning game that was included in Ethics and Compliance company wide
* Design the look and feel of courses, learning portals, mobile learning and print materials.
* Create E-Learning materials for 90,000 agents across the sales enterprise

## SENIOR LEARNING DESIGN PROFESSIONAL | humana | 2009-2011

As a Senior Learning Design Professional, I analyzed and organized content, designed solutions, and wrote storyboards. I provided performance support to internal and external partners. I also coordinated performance assessments to measure training effectiveness.

## LEARNING FACILITATION PROFESSIONAL| humana | 2006-2009

Facilitates training courses for organization employees or external audiences.

* In class face to face training for 25+ adult learners
* Online webinars for 25+ adult learners
* Effective communication
* Logical analysis